



Course List

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HealthTrainU is a product of ACHCU, the educational division of Accreditation Commission for Health Care (ACHC).

HealthTrainU.com



Thank you for your interest in HealthTrainU™! The following course list includes current HealthTrainU offerings and any CEC/CEU that comes with successful completion of each course.

All HealthTrainU courses were written for providers, by providers and offer students the ability to learn at their own pace. This customizable learning management system allows students and administrators to maintain, track, test, and report all continuing education in one place.

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We look forward to helping your organization with its educational needs.

Sincerely,
Mike McKillip
HealthTrainU Program Manager
MMcKillip@achc.org



COURSE #	HEALTHTRAINU™ COURSES	ACHC STANDARD	ACHC APPROVED	RESNA/ NRRTS ACCEPTED	IACET APPROVED	AARC ACCEPTED	ABC ACCEPTED	CEU/CRCE HOURS
Certified DME Specialist (CDME)								
CDME101	CDME Practice Management	DRX2-9A	✓		✓			0.3/180 Min
CDME102	CDME Product/Supply Selection	DRX4-2B DRX4-5C	✓		✓			0.3/180 Min
CDME103	CDME Client Interaction	DRX2-5A & C	✓		✓			0.2/145 Min
Complex Rehab Technician Training								
CRTECH101	Complex Rehab Tech – Introduction and Overview		✓	N	✓			0.2/120 Min
CRTECH201	Complex Rehab Tech – Anatomy and Physiology for Rehab – Terms and Principles		✓	N	✓			0.3/180 Min
CRTECH301	Complex Rehab Tech – Manual Wheelchairs		✓	N	✓			0.3/180 Min
CRTECH401	Complex Rehab Tech – Power Wheelchairs		✓	N	✓			0.4/240 Min
CRTECH501	Complex Rehab Tech – In the Home		✓	N	✓			0.2/120 Min
Customer Service								
CS101	Quality Customer Service		✓		✓			0.2/105 Min
CS102	Telephone Courtesy and Customer Service		✓		✓			0.2/105 Min
CS103	Grief: Its Impact on Your Customers and You		✓		✓			0.2/105 Min

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CS104	Taking the Customer's Perspective		✓		✓			0.1/75 Min
CS106	Customer Service: Fast Facts		✓		✓			0.2/105 Min
CS107	Common Courtesy and Professionalism in the Home	DRX2-4B	✓		✓			0.1/60 Min
CS401	Customer Service Refresher		✓		✓			0.2/135 Min

Driver Delivery Technician								
DDT101	Driver/Delivery Technician – Fast Facts	DRX2-2C DRX4-2F	✓		✓			0.2/135 Min
DDT102	Infection Control – Video	DRX4-2C & D DRX7-1A DRX7-2A DRX7-12D	✓		✓			0.2/100 Min
DDT103	Home & Environment Assessment – Video	DRX7-2A & B DRX7-12D	✓	R N	✓			0.2/100 Min
DDT121	Manual Wheelchairs – Video		✓	N	✓			0.2/135 Min
DDT131	Comprehensive O2 Service – Video		✓		✓			0.2/135 Min
DDT132	Patient Education and Instruction		✓		✓			0.2/135 Min
DDT133	Oxygen Transport and Tracking	DRX4-2F DRX7-5B DRX7-6A & B	✓		✓			0.2/135 Min

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DDT301	Driver/Delivery Technician Refresher, including Wheelchairs		✓		✓			0.2/135 Min
DDT302	Driver/Delivery Technician Refresher, including Oxygen		✓		✓			0.2/120 Min
DDT401	Driver/Delivery Technician Refresher, including Wheelchairs and Oxygen		✓		✓			0.2/150 Min

Durable Medical Equipment								
DME101	Mobility Aids: Crutches and Canes		✓		✓		1	0.1/60 Min
DME102	Mobility Aids: Walkers		✓		✓		1	0.1/60 Min
DME103	Aids for Activities of Daily Living		✓		✓		1	0.1/60 Min
DME104	AFO Orthotics	DRX3-4A	✓		✓		1.25	0.1/60 Min
DME105	Orthotics Overview	DRX3-4A	✓		✓		1.50	0.1/75 Min
DME301	The Diabetic Foot: An Overview		✓		✓		1.25	0.1/60 Min

Emergency Preparedness								
EMP101	Emergency Preparedness – Basic First Aid		✓		✓			0.1/75 Min
EMP105	Emergency Preparedness – A Fire Prevention Plan	DRX7-5B	✓		✓			0.1/75 Min
EMP201	Emergency Preparedness – Workplace Violence Prevention	DXR7-4A & C	✓		✓			0.2/105 Min
EMP202	Emergency Preparedness – An Overview of Opioids		✓		✓			0.1/75 Min

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EMP301	Emergency Preparedness – An Emergency Action Plan	DRX7-4A & C DRX7-5B	✓		✓			0.2/90 Min
EMP401	Emergency Preparedness – Disaster Preparedness	DRX7-4C DRX7-5B DRX7-12E	✓		✓			0.2/105 Min

Home Health								
HH162	DMEPOS Product/Supply Selection: Information for Home Health Providers		✓					2.75 CEC/165 Min
HH226	Customer Service: Fast Facts for Home Health		✓					1.75 CEC/105 Min
HH232	Quality Customer Service for Home Health		✓					1.25 CEC/75 Min
HH234	Telephone Courtesy and Customer Service for Home Health		✓					1.5 CEC/90 Min
HH236	Grief: Its Impact on Home Health		✓					1.5 CEC/90 Min
HH238	Taking the Home Health Customer's Perspective		✓					1.25 CEC/75 Min
HH240	Common Courtesy and Professionalism for Home Health in the Home		✓					1.0 CEC/60 Min
HH251	Durable Medical Equipment/Home Medical Equipment in the Home Health Environment		✓					1.75 CEC/105 Min
HH253	Rehab Equipment in the Home Health Environment		✓					1.75 CEC/105 Min
HH255	Respiratory Equipment in the Home Health Environment		✓					1.25 CEC/75 Min

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HH360	Understanding COPD for Home Health		✓					1.25 CEC/75 Min
HH362	Dementia and Alzheimer's Disease		✓					1.50 CEC/90 Min
HH452	Developing an Emergency Preparedness Program (EPP) for Home Health	DRX7-4A & C DRX7-5 DRX7-12E	✓					1.25 CEC/75 Min
HH454	Preventing Workplace Violence in Home Health		✓					1.75 CEC/105 Min
HH456	Fire Prevention Planning for Home Health Agencies	DRX7-5B	✓					1.25 CEC/75 Min
HH462	Fall Prevention Strategies for Home Health Agencies		✓					1.0 CEC/60 Min
HH512	Respect, Confidentiality, and Patient Rights for Home Health		✓					1.25 CEC/75 Min
HH514	Safety and Readiness in the Home Health Environment		✓					1.0 CEC/60 Min
HH520	Compliance in the Home Health Industry: Medicare		✓					1.75 CEC/105 Min
HH522	Infection Control and Air/Blood-Borne Pathogens for Home Health	DRX7-12D	✓					1.75 CEC/105 Min
HH532	Cultural Diversity and Communication/Language Barriers in Home Health		✓					1.25 CEC/75 Min
HH540	Quality Assurance and Performance Improvements (QAPI) in Home Health		✓					1.25 CEC/75 Min
HH556	Ethics and the Law for Healthcare Professionals		✓					1.0 CEC/60 Min

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Home Medical Equipment								
HME103	Understanding Medicare and Medicaid		✓	R N	✓			0.1/75 Min
HME104	An Overview of Reimbursement and Managed Care		✓		✓			0.2/90 Min
HME105	An Overview of HME and Its Players		✓	R N	✓			0.2/120 Min
HME110	National Patient Safety Goals		✓		✓			0.1/75 Min
HME130	ACHC Annual Review	DRX4-2C-D DRX7-1A DRX7-2A & B	✓		✓			0.1/75 Min
HME150	Overview of the Globally Harmonized System		✓		✓			0.2/105 Min
HME201	Anatomy and Physiology Fast Facts: An Overview		✓	R N	✓			0.1/60 Min
HME202	Disabilities and Diseases – Pediatric Onset		✓	R N	✓			0.2/120 Min
HME203	Disabilities and Diseases – Early Adult (20-50) Onset		✓	R N	✓			0.1/90 Min
HME204	Disabilities and Diseases – Later Adult (50+) Onset		✓	R N	✓			0.2/105 Min
HME205	Disabilities and Diseases – Sudden Onset		✓	R N	✓			0.1/60 Min
HME206	Disabilities and Diseases – Respiratory		✓		✓			0.2/120 Min
HME208	Dementia: An Overview		✓		✓			0.2/105 Min
HME305	Infusion and Enteral Therapy		✓		✓			0.1/60 Min

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HME310	Basic Durable Medical Equipment/Home Medical Equipment		✓	A N	✓			0.2/105 Min
HME311	Rehab Equipment	DRX4-2B	✓	A N	✓			0.2/105 Min
HME312	Respiratory Equipment	DRX2-10A DRX4-2B	✓		✓			0.1/75 Min

Compliance Courses								
HME401	Respect, Confidentiality, and Patient Rights	DRX2-2B	✓		✓			0.1/75 Min
HME402	Infection Control and Air/Blood-Borne Pathogens	DRX4-2C & D DRX7-1A DRX7-2A	✓		✓			0.2/90 Min
HME403	Ergonomics in the Office	DRX7-2A	✓		✓			0.1/60 Min
HME404	Ergonomics in the Warehouse: Back Safety	DRX7-2A	✓		✓			0.1/60 Min
HME405	Hazardous Materials	DRX7-6A & B DRX7-12D	✓		✓			0.1/60 Min
HME406	Safety and Readiness at the Workplace	DRX7-2A DRX7-4A & C DRX7-5B DRX7-6A & B	✓		✓			0.1/60 Min
HME407	Preventing Sexual and Other Harassment	DRX1-7A & B DRX2-3A	✓		✓			0.2/105 Min

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HME408	Compliance in the HME Industry: Medicare	DRX1-7A & B DRX2-2C DRX2-4B & C DRX2-9A	✓		✓			0.2/120 Min
HME412	Recognizing and Combating Fraud, Waste, and Abuse	DRX2-9A	✓		✓			0.2/105 Min
HME413	HIPAA, HITECH, and the Omnibus Rule of 2013	DRX2-2B DRX2-5A & C	✓		✓			0.2/105 Min
HME414	Recognizing and Responding to Abuse	DRX2-3A	✓		✓			0.2/105 Min
HME415	Identifying Elder and Child Abuse	DRX2-3A	✓		✓			0.1/60 Min
HME419	An Overview of Ethics	DRX1-7A & B DRX2-2C DRX2-7A	✓		✓	✓		0.1/60 Min
HME421	Cultural Diversity and Communication/Language Barriers	DRX2-7A DRX2-8A & B	✓		✓			0.1/75 Min
HME423	HIPAA, Cybersecurity, and You	DRX2-2B DRX2-5A & C	✓		✓			0.1/60 Min
HME426	The False Claims Act	DRX1-7A & B DRX2-9A	✓					

Annual Reviews								
HME900	Annual Review		✓		✓			0.2/105 Min
HME901	Safety Issues Annual Review		✓		✓			0.2/90 Min

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HME904	Recognizing and Responding to Abuse Annual Review		✓		✓			0.2/120 Min
HME911	HME Professional Annual Review		✓		✓			0.1/75 Min
HME912	Warehouse Professional and Repair Technician Annual Review		✓		✓			0.1/75 Min
HME919	Foundations for Management and Clinicians Annual Review		✓		✓			0.2/150 Min

Management								
MGT101	Overview of Management in HME		✓		✓			0.3/195 Min
MGT102	Leadership – An Introduction		✓		✓			0.2/135 Min
MGT103	Leadership, Management, and Motivation		✓		✓			0.2/105 Min
MGT104	Managing Conflict in the Workplace		✓		✓			0.2/120 Min
MGT105	Effective Management of Meetings		✓		✓			0.2/105 Min
MGT201	Introduction to Employment Law	DRX2-8B	✓		✓			0.2/135 Min
MGT202	Human Resources Management in HME	DRX4-2B DRX4-11C	✓		✓			0.3/180 Min
MGT203	A Layperson's Guide to Law in the HME Industry	DRX4-1A	✓		✓			0.3/165 Min
MGT301	Business Planning	DRX3-1A	✓		✓			0.2/105 Min
MGT302	Managing by the Numbers				✓			0.3/165 Min

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Repair Technician								
MRT101	Multimeters		✓		✓			0.1/75 Min
MRT105	Manual Wheelchair Repair		✓		✓			0.2/120 Min
MRT201	Power Wheelchair Basics		✓	A N	✓			0.2/90 Min
MRT202	Wheelchair Batteries		✓	A N	✓			0.2/120 Min
MRT203	Power Wheelchair Preventive Maintenance and Troubleshooting		✓	A N	✓			0.1/60 Min
MRT204	Power Wheelchair Electronics and Theory of Operation		✓	A N	✓			0.3/150 Min
MRT205	Power Wheelchair Repair: Drivetrain Components		✓	A N	✓			0.2/120 Min
MRT301	Introduction to Respiratory Repair		✓		✓			0.1/60 Min
MRT302	Basics of Compressors		✓		✓			0.2/90 Min
MRT303	Oxygen Concentrators		✓		✓			0.4/240 Min
MRT304	Aerosol Units and Suction Machines		✓		✓			0.1/60 Min
MRT401	Repair Technician Refresher		✓		✓			0.1/90 Min

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Orthotics								
ORT101	Overview of Orthotics	DRX3-4A	✓		✓		1.25	0.2/105 Min
ORT102	Lower Extremity Orthotics	DRX3-4A	✓		✓		1.75	0.2/120 Min
ORT103	Orthoses for the Spine	DRX3-4A	✓		✓		1.75	0.2/90 Min
ORT104	Upper Extremity Orthotics	DRX3-4A	✓		✓		1.75	0.2/105 Min

Professional/Personal Development								
PPD101	Better Communication in the Workplace		✓		✓			0.2/105 Min
PPD102	Dealing with Difficult People		✓		✓			0.2/135 Min
PPD104	Professionalism – The Internal		✓		✓			0.1/90 Min
PPD105	Professionalism – The External		✓		✓			0.1/90 Min
PPD201	Stress vs. You – Winning the Battle		✓		✓			0.2/120 Min
PPD202	Stress Management – Dealing with Time, Technology, and Finances		✓		✓			0.1/75 Min
PPD204	Ethics in the Workplace	DRX1-7A & B DRX2-2C DRX2-7A	✓		✓			0.2/120 Min
PPD301	Business Writing		✓		✓			0.2/120 Min

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Reimbursement								
REM101	Reimbursement Orders and the Intake Process		✓	N	✓			0.2/135 Min
REM102	Reimbursement and Documentation		✓	R N	✓			0.3/165 Min
REM103	Reimbursement Billing and Coding		✓	N	✓			0.3/180 Min
REM104	Reimbursement Accounts Receivable Management and Collections		✓	N	✓			0.3/165 Min
REM201	Funding Assistive Technology Services and Systems		✓	A N	✓			0.4/255 Min
REM202	Medicare Documentation: Fast Facts		✓	N	✓			0.3/150 Min
REM401	Reimbursement Refresher		✓		✓			0.2/120 Min

Retail Sales								
RET101	Retail Sales Foundation		✓		✓			0.1/75 Min
RET102	Retail Sales and Your Customers		✓		✓			0.2/120 Min
RET103	Retail Products		✓		✓			0.2/120 Min
RET302	Retail Reporting		✓		✓			0.1/75 Min

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Respiratory (AARC-Approved CRCEs)								
RSP101	Transitioning from the Hospital to Home Care: RTs		✓		✓	✓		0.2/90 Min
RSP201	Respiratory and Cardiopulmonary Anatomy and Physiology		✓		✓	✓		0.3/165 Min
RSP202	Respiratory Disease Processes and Disease Management		✓		✓	✓		0.3/195 Min
RSP203	Respiratory Care in the Home: Assessments		✓		✓	✓		0.3/165 Min
RSP204	Sleep Disordered Breathing: Identification and Treatment	DRX2-10A	✓		✓	✓		0.3/165 Min
RSP301	Comprehensive Respiratory Services		✓		✓	✓		0.2/105 Min
RSP302	Patient Education and Instruction – Respiratory Equipment	DRX2-10A	✓		✓	✓		0.2/120 Min
RSP303	Aerosol Therapy – A Comprehensive Overview		✓		✓	✓		0.2/135 Min
RSP401	Customer Service and Courtesy: The Role of the RT	DRX2-4B DRX2-8B DRX2-10A	✓		✓	✓		0.1/60 Min

Rehab Supply Technology/Assistive Technology Professional Preparation 1								
RTS101	The Role of the RTS and Rehab Companies		✓	R N	✓			0.2/105 Min
RTS201	Anatomy and Physiology for Rehab		✓	R N	✓			0.3/195 Min
RTS202	Terminology and Biomechanics Related to Seating and Positioning		✓	R N	✓			0.1/75 Min

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RTS203	Positioning Goals & Assistive Technologies for Positioning Effectiveness		✓	R N	✓			0.2/120 Min
RTS204	Proper Seating and Positioning – Evaluation and Application		✓	R N	✓			0.2/135 Min
RTS205	Don't Let the Pressure Get You Down – An Overview of Pressure Ulcer Prevention and Management		✓	R N	✓			0.3/180 Min
RTS206	Power Mobility under Medicare		✓	R N	✓			0.2/90 Min

Rehab Supply Technology/Assistive Technology Professional Preparation 2								
RTS301	Introduction and Overview of Assistive Technologies		✓	R N	✓			0.1/60 Min
RTS302	A Framework for Assistive Technologies		✓	R N	✓			0.1/60 Min
RTS303	The Disabled User of Assistive Technologies		✓	R N	✓			0.1/75 Min
RTS304	Delivering Assistive Technologies Services to the Consumer		✓	R N	✓			0.1/75 Min
RTS305	Seating Systems as Extrinsic Enablers, Pressure Management		✓	R N	✓			0.1/75 Min
RTS306	Control Interfaces for Assistive Technology		✓	R N	✓			0.2/90 Min
RTS307	Computers as Extrinsic Enablers for Assistive Technologies		✓	R N	✓			0.1/60 Min
RTS308	Augmentative and Alternative Communication Systems		✓	R N	✓			0.2/90 Min

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RTS309	Technologies that Enable Mobility and Control of the Environment		✓	R N	✓			0.1/75 Min
RTS310	Sensory Aids for Persons with Visual of Auditory Impairments		✓	R N	✓			0.1/60 Min
RTS311	Assistive Technologies in the Context of the Classroom and Work		✓	R N	✓			0.1/60 Min
RTS400	Comprehensive Review for the RESNA Exam		✓					0/240 Min

Sales								
SLS101	Sales Basics		✓		✓			0.2/105 Min
SLS102	Sales Knowledge		✓		✓			0.2/105 Min
SLS103	Sales Planning		✓		✓			0.2/150 Min
SLS104	Prospecting		✓		✓			0.1/60 Min
SLS105	Sales Calls		✓		✓			0.2/120 Min
SLS106	Telephone Sales		✓		✓			0.2/105 Min
SLS201	Managed Care Sales and Sales Management		✓		✓			0.1/90 Min
SLS401	Sales Refresher		✓		✓			0.2/135 Min

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 "#" = Credit hours accepted for ABC CEU credit.

COURSE #	HEALTHTRAINU™ COURSES	ACHC STANDARD	ACHC APPROVED	RESNA/ NRRTS ACCEPTED	IACET APPROVED	AARC ACCEPTED	ABC ACCEPTED	CEU/CRCE HOURS
Provider-Enhanced Patient Care (No credits given)								
PEPC1-5	Overview for Managers		✓					
PEPC1-1	Understanding and Meeting Customers' Needs		✓					
PEPC1-2	Tips from Hardwiring Excellence		✓					
PEPC1-3	Complementary Products		✓					
PEPC2-1	Patient Liaison Training		✓					
PEPC2-2	The Patient Liaison Job Description		✓					
PEPC2-3	Customer Service and Customer Needs		✓					
PEPC2-4	The Anatomy of a Sale		✓					
PEPC2-5	Listening Skills		✓					
PEPC2-6	A Script for Communication with Customers		✓					
PEPC2-7	Features, Benefits, and Cross-Selling		✓					
PEPC2-8	Upselling – Good, Better, and Best		✓					
PEPC2-9	Dealing with Customer Objections		✓					
PEPC2-10	Pre-Delivery and Post-Delivery Communications		✓					

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COURSE #	HEALTHTRAINU™ COURSES	ACHC STANDARD	ACHC APPROVED	RESNA/ NRRTS ACCEPTED	IACET APPROVED	AARC ACCEPTED	ABC ACCEPTED	CEU/CRCE HOURS
PEPC3-1	Customers' Needs and the Delivery Technician's Role		✓					
PEPC3-2	Customer Service		✓					
PEPC3-3	Building Rapport with Customers		✓					
PEPC3-4	The Delivery Process		✓					
PEPC3-5	Home Assessment		✓					
PEPC3-6	Equipment Recommendations		✓					
PEPC3-7	Checklists and Assessment Forms		✓					
PEPC3-8	Powered Mobility and Recommendations		✓					

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