ACHC

PCAB PHARMACY COMPOUNDING ACCREDITATION BOARD

AccreditationUniversity.com

PCAB STERILE AND NON-STERILE COMPOUNDING

ACHC ACCREDITATION GUIDE TO SUCCESS WORKBOOK

[COMPOUNDING PHARMACY]



ACCREDITATION COMMISSION *for* HEALTH CARE

Dear Provider,

Thank you for your interest in PCAB Accreditation, a service of ACHC. The *ACHC Accreditation Guide to Success* workbook is only one of the many resources we offer to help your organization improve efficiencies, as well as prepare your team for a successful on-site accreditation survey.

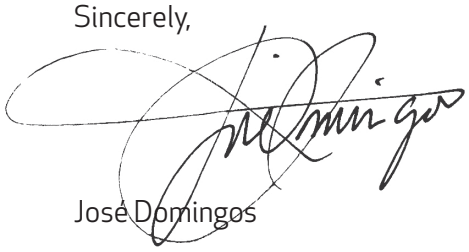
Our interest is to deliver an experience that you won't get with any other accrediting organization. Every one of our employees shares this commitment. From our Receptionist to our Surveyors, you will find that delivering the best possible experience is our top priority.

We provide knowledgeable, experienced Surveyors that can offer "best practices" guidance based on their experience. I believe you will find our Surveyors to be highly qualified in their respective areas of expertise, with a sincere interest in helping you attain your objective without compromising standards.

Our Account Advisors can be easily reached and are committed to returning all calls and emails within four hours of receipt. They are here to walk you through the entire accreditation process, and are available to answer any questions. We also have a strong marketing team that is constantly developing new products that can assist our customers with their growing businesses.

If at any time you feel we do not deliver on these commitments, please do not hesitate to reach out to me directly. Again, thank you for your interest in PCAB Accreditation as well as your dedication to providing high quality healthcare services.

Sincerely,



José Domingos

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WHY SEEK ACCREDITATION?

BECOME AN INDUSTRY LEADER

Accreditation is regarded as one of the key benchmarks for measuring the quality of an organization. Preparing for accreditation will give your organization an opportunity to identify strengths as well as opportunities for improvement. The accreditation process provides essential information needed to make decisions regarding operations that will improve the effectiveness and efficiency of your organization.

BECOME A PROVIDER OF CHOICE

- Differentiate your organization from other healthcare providers.
- Illustrate your commitment to quality and ensure that your patients are receiving the best care possible.
- Gain patient recognition and trust.
- Strengthen consumer confidence in your organization and the quality of services you provide.
- Illustrate your organization's ability to maintain compliance with national industry standards and changes.

THE ACHC DIFFERENCE

ACHC has gained respect and recognition as an accrediting organization uniquely committed to healthcare providers. Since 1986, ACHC has become synonymous with providing excellent customer service, integrity, and value. Our Surveyors and Account Advisors are friendly and helpful, ensuring that you obtain the highest quality of accreditation and ultimately helping you improve your business and provide safe medications.

ACHC is dedicated to listening to providers, and we want you to know that we understand your challenges and concerns. We take a consultative approach to accreditation, and we invite you to experience the ACHC difference:

- Standards that are relevant and realistic, easy to understand, and customized to your organization.
- Personal Account Advisors to assist you with any questions and provide guidance throughout the accreditation process.
- Friendly, experienced, and consultative Surveyors who offer evidence-based best practices to improve your business.
- Accreditation services for a variety of programs.
- Recognition by all major third-party payors.
- The first and only accreditation organization to achieve the international distinction of certification and continued compliance with ISO 9001:2008.

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ACHC ACCREDITATION GUIDE TO SUCCESS DISCLAIMER

Any sample policies and procedures provided in the *ACHC Accreditation Guide to Success* workbooks are for example and illustration purposes only. Each organization is unique in its organizational structure and product offerings and must develop and implement specific policies and procedures that ensure compliance with all ACHC standards. Their policies and procedures must also meet or exceed state and/or federal regulatory requirements.

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